

WE EXPECT PARENTS, CARERS TO...

- Respect the Academy values and its caring ethos.
- Act as positive role models by demonstrating respect towards other individuals and the Academy building and setting a good example in both speech and conduct.
- Understand that both teachers and parents need to work together for the benefit of the students.
- Seek advice from Academy staff to clarify a child's version of events with the Academy view to help resolve a situation.
- Ensure the behaviour of their child/children is acceptable in all public places and the community.

To read the full policy please visit our website
www.carrlodgeacademy.org

and click on the 'policies' tab where you will find
our 'Parent and Visitor Conduct Policy'



PARENT AND VISITOR CODE OF CONDUCT

STATEMENT OF PRINCIPLES

The Directors of Exceed Learning Partnership encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and the Academy is a positive one.

Most parents, carers and others visiting our Academy are keen to work with us and we are fortunate to have a very supportive parent body. Our parents and carers recognise that educating children is a process that involves partnership between parents, carers, teachers, and the Academy community. Our parents/carers will understand the importance of being positive role models and having a good working relationship with the Academy to equip children with the necessary skills for adulthood. Therefore, we continue to welcome and encourage parents/carers to participate fully in the life of our Academy.

However, on the rare occasions when a negative attitude towards the Academy is expressed, this can result in aggression, verbal and or physical abuse towards members of Academy staff or the wider school community.

The Directors expect and require its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse, and the right, in an extreme case, of appropriate self-defence.

We expect parents and other visitors to behave in a reasonable way towards members of Academy staff.



TYPES OF BEHAVIOUR THAT ARE CONSIDERED SERIOUS AND UNACCEPTABLE AND WILL NOT BE TOLERATED:

- Shouting at members of the Academy staff, either in person or over the telephone
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication Physically intimidating a member of staff
- The use of aggressive hand gestures
- Threats of actual bodily harm or physical aggression to staff, governors, visitors, other parents/carers or pupils/students
- Harassment
- Disruptive behaviour which interferes/threatens to interfere with any activity within the Academy.
- Swearing, offensive language, use of profane language, displaying anger/aggression
- Pushing, hitting, e.g., slapping, punching, and kicking
- Spitting
- Smoking, vaping and consumption of alcohol or other drugs whilst on Academy premises
- Breaching the Academy's security procedures, accessing the premises without permission from relevant staff
- Damaging or destroying Academy property
- Recording conversations or meetings with staff without permission from the Principal/Academy. Any sharing of recordings will breach GDPR regulations, in which case the Academy will seek legal advice.
- Inappropriate dress and/or behaviour on Academy premises Offensive, derogatory, or defamatory comments regarding the Academy or any of the pupils/students/parent/staff on Facebook or other social media sites. Any concerns you may have must be made through the appropriate channels by speaking to the relevant member of staff, so they can be dealt with effectively.
- Approaching a pupil/student to discuss or chastise them because of the actions of this pupil/student towards their own child. Dogs being brought on to premises (guide dogs are an exception)

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

If any of the above behaviour occurs on the Academy site, we may deem it is necessary to contact the appropriate authorities and if necessary, ban the offending adult from entering the Academy grounds. Please note - gross misconduct may result in an immediate ban from Academy premises.

We would expect that parents would make all persons responsible for collecting students aware of this policy.